


Accessing Autodesk Help for Install and Activation Support

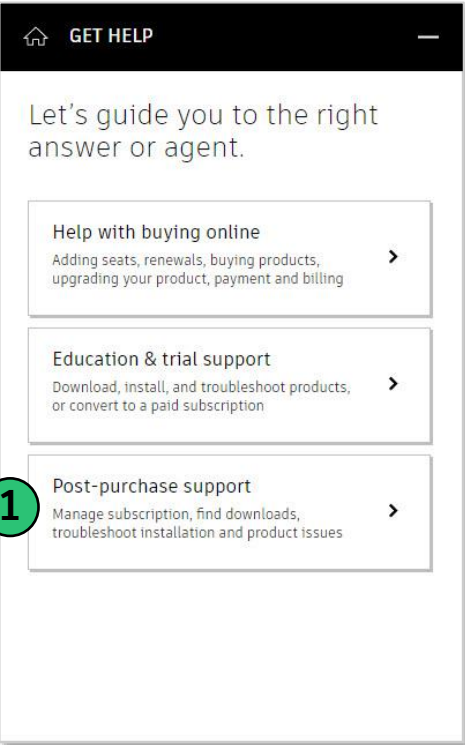
Getting Help

If you have any questions about software installation or activation, please consider using the  Get Help link in Autodesk Account. Once active, you can select options on each page to direct you to the help you need.

- The following steps (with images) direct you to where you can access software support directly with an Autodesk team member.

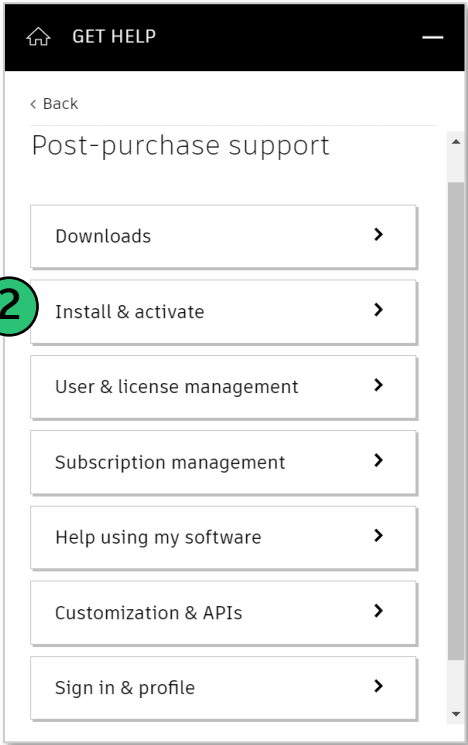
Step 1

Click **Post-purchase support**.



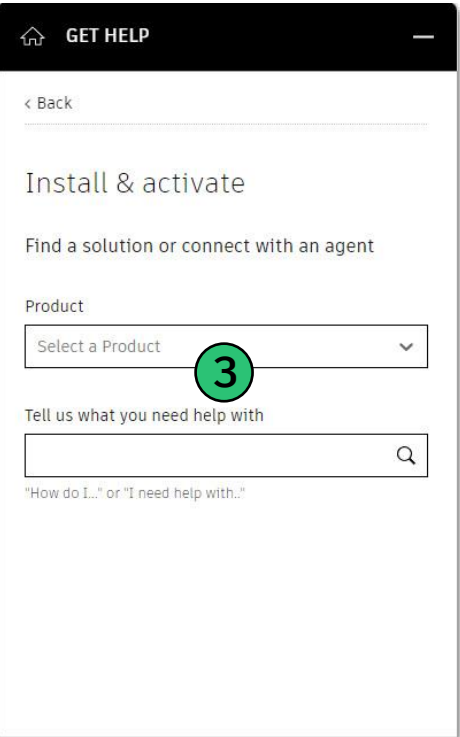
Step 2

Click **Install & activate**.



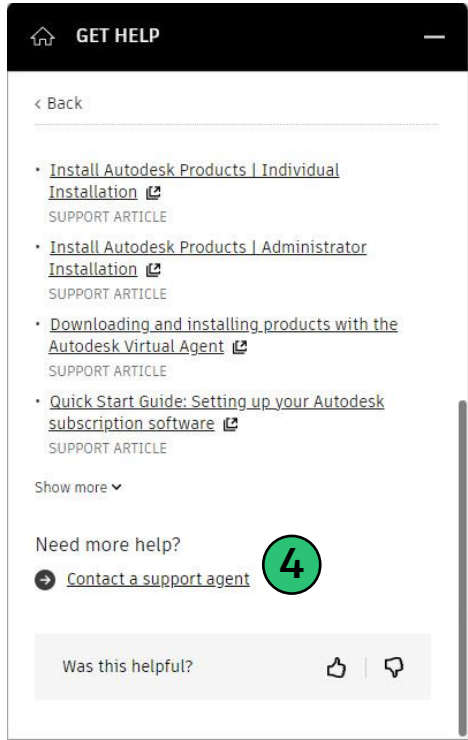
Step 3

Select a product and enter a search string (e.g., "Installation").



Step 4

View a suggested solution or click **Contact a support agent**.



Step 5

Select a support option. Options include chatting live with an agent, requesting a call back, or submitting a new support case.

