

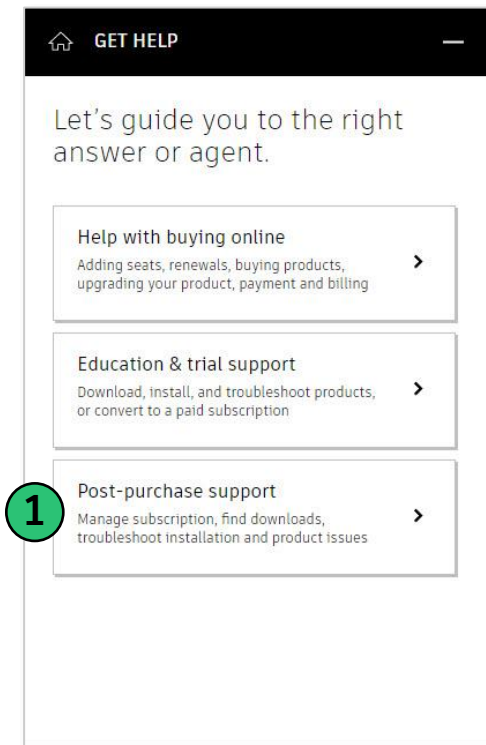
Accessing Autodesk Help for Software Support

Getting Help

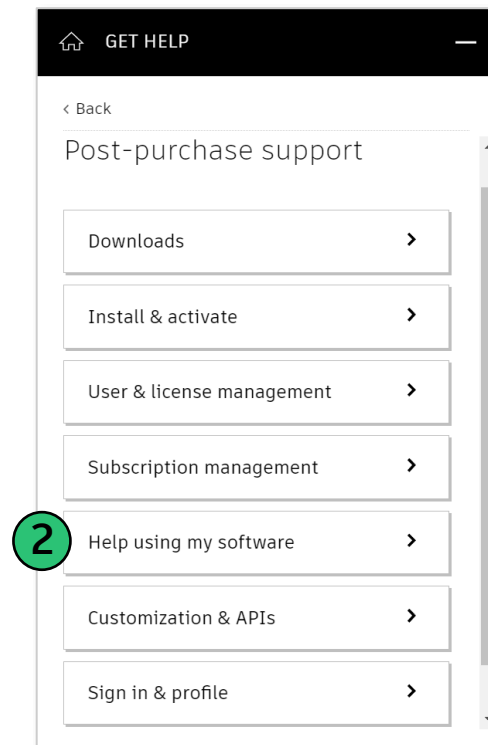
If you have any questions about your software (or account), please consider using the  Get Help link in Autodesk Account. Once active, you can select options on each page to direct you to the help you need.

- The following steps (with images) direct you to where you can access software support directly with an Autodesk team member.
- Consider using other options for downloading, installing, and activating software, if needed.

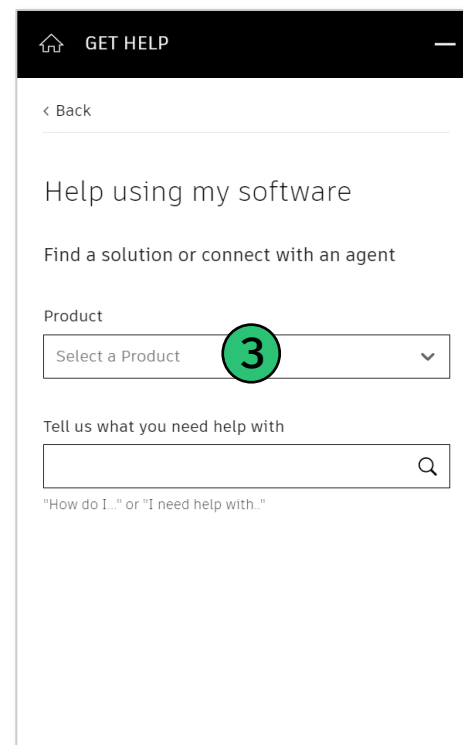
Step 1 Click **Post-purchase support**.



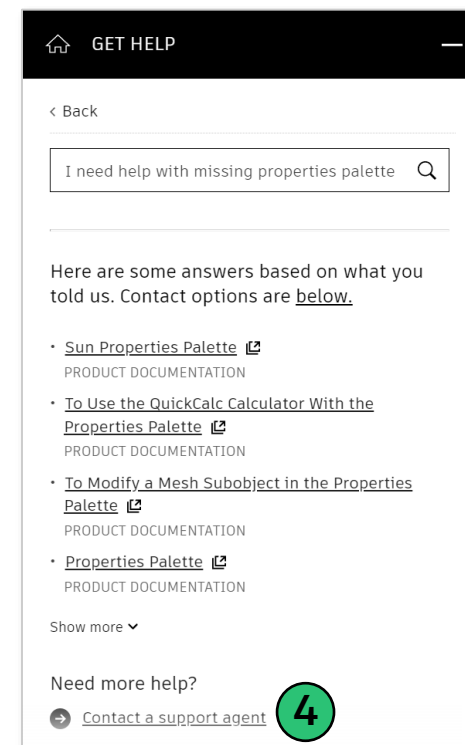
Step 2 Click **Help using my software**.



Step 3 Select a product and enter a search string (e.g., "Installation").



Step 4 View a suggested answer or click **Contact a support agent**.



Step 5 Select a support option. Options include chatting live with an agent, requesting a call back, or submitting a new support case.

